

April 2024 Activity

Appointments

GP Telephone appointments	771
GP face to face appointments	1,416
Nurse Practitioner appointments	1,164
Practice Nurse appointments	868
HCA appointments	907
E-consults received	349
Pharmacist appointments	306
Mental Health practitioner appointments	73
Health & Wellbeing Coach appointments	124

Patients who failed to attend

GP appointments	67
Nurse Practitioner appointments	30
Practice Nurse appointments	79
Other appointments	111
Total	287

Prescriptions

Repeat prescriptions issued	7,290
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Letters

Hospital letters processed	5,158
Referrals made	770
Urgent 2-week referrals made	67

Calls

Calls answered	9,343
Average calls answered per day	445